**Dear [customer’s first name],**

Thank you for choosing Big Bus Tours [city name]! We look forward to welcoming you on board soon.

Your order number:#####

**View and print your ticket**

Ticket Details:

Name:

Order Number:

Date Order Placed:

Total Cost of Order:

Total Number of Tickets Purchased:

Your purchase is subject to our **terms and conditions** and **privacy policy.**

1. **Print your Ticket**

Click the link above to view, download and print your ticket. It will feature a code which will be checked by a Big Bus Tours staff member when you’re ready to board the bus.

1. **Download our Free App**

View bus stop locations, bus timetables, city maps and great things to do in [city name] with our free app – available now from the **App Store** or **Google Play**.

1. **Enjoy the Tour**

Show your printed ticket to a member of staff at one of our stops or aboard the bus. They’ll issue you a receipt that you’ll be able to use to hop on the bus throughout the validity period of your ticket.

**Did you request tickets sent to your smartphone?**

If you requested to have your tickets sent to your smartphone we’ll send you a text message (SMS) containing a link to your ticket. Please remember that you’ll need to have a Wi-Fi connection or mobile data enabled to open this link and view your e-ticket page. Simply show the e-ticket page to a Big Bus Tours staff member - they’ll issue you a receipt that you’ll be able to use to hop on the bus throughout the validity period of your ticket.

Unlock [city name]   
with our free Big Bus Tours app.   
See maps, route and stop information, and discover the best of [city name]’s landmarks, attractions, shopping, dining and nightlife with our interactive city guides.   
Available from the **App Store** or **Google Play**.

**Contact us**

If you have any queries please feel welcome to contact us:

Big Bus Tours [city name]

Phone: [insert number here]

Email: [insert email here]

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